

### LIÈGE université Psychologie, Logopédie & Sciences de l'Education

# WELCOME!

Welcome to the Faculty of Psychology, Speech Therapy and Educational Sciences. The PhD Students' Network (ReD), in collaboration with the administration, has put together this document: organized in several sheets, it provides all the practical information for a smooth start in your doctorate.

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# 1 | FIRST THINGS FIRST

For a general overview of the PhD, please visit the dedicated Faculty webpage <u>here</u>. For more information on the PhD Students Network, look at <u>this site</u>.

You can also join the Facebook group dedicated to FPLSE doctoral students on which you can ask your questions: "PhD Students - FPLSE – Uliège", accessible <u>here</u>.

## **GENERAL MODALITIES**

- Ask for your new "u"\*<sup>1</sup> account and email address on the University website. You will receive an internal letter containing your new information. In the following pages, we will specify when it will be necessary to use the "s" (student) account and the "u" (employee) account on MyULiège: these two statuses give access to different online resources.
- Complete your **profile** via MyULiège "u": Personnel > Edition de mon profil.
- Ask the keys of your office to your thesis supervisor or at the secretariat of your lab (Nathalie Deprez : ndeprez@uliege.be for PsyNCog lab for example).
- To have your name associated with your office telephone number, make a request to SEGI using the form you will find <u>here</u> (Telephony (via SAM) > request form). At ULiège all numbers have the same format: 04/366.xx.xx ; for internal calls (from landline to landline at ULiège), all you have to do is enter the last 4 digits of the number.
  - **T** o make a call outside the university, add a 0 before dialing the full number.
- Get your ULiège badge (staff member card) by sending a request by email to helpacces@uliege.be or via the procedure explained here (follow this way to find it: MyULiège "u" > Personnel > ARH intranet > help and benefits for personnel > Badge). This badge is an electronic card that notably allows access to restricted access doors (secure laboratories, showers, meeting room, parking). These accesses are not automatic: you have to ask Patricia Stoquart <u>P.Stoquart@uliege.be</u> so that she unblocks them.

<sup>1</sup> Your **"s"** account refers to PhD status (= s for student) and your **"u"** account to your ULiège employee status (u for university, gives access to all the advantages offered by university as the Dox server, the VPN access, personnel forms and resources).



Following your registration, you will normally receive a student card. It must be activated online here (follow this way to find it via MyULiège "s" > My info > My card. In the event of a problem, contact the registration service. Discover the advantages offered by the student card here.

- For meal vouchers, request your *Edenred card* (only for assistants) at the office of your pecuniary file manager (see table below "need help?") or to Catherine DE SCHRYVER, you will receive an email if you are entitled to it. You must follow the procedure indicated on <u>this page</u>.
- Our faculty provides staff with the following services and rooms: meeting rooms, which most of the time need to be reserved in advance by writing down on nearby calendars.
- To use the service's printer: you must (1) ask your promoter which printer you can use (2) contact the Decentralized IT Unit, UDI of the faculty <u>udi.fapse@ulg.ac.be</u> specifying the name of the printer, in which room it is placed, and if possible its IP address and the number of the Ethernet socket on which it is connected so that they can connect the printer to your computer.
- Our faculty provides staff with 7 testing rooms in building B32 (including 1 EEG). To have access to the calendars shared on Zimbra and to have the code of the box containing the room keys, you must send an e-mail to **Damien Lesenfants** (damien.lesenfants@uliege.be).
- The contact persons to book a room in the buildings for more informal meetings (eg: the thesis committee) are: B32: Michel Jacques, Michel.Jacques@uliege.be and B33: Patricia Stoquart, P.Stoquart@uliege.be. To reserve a room in one of the buildings, you should contact the person responsible by sending him the Excel file available <u>here</u>.

## A FEW TOOLS

#### - MAILBOXES

All doctoral students registered at ULiège have access to an "s" identifier and an "u" identifier, as well as to **two mailboxes** corresponding to these two identifiers. The advantage of the "u" mailbox is that the student status is no longer mentioned in the address, it is a business mail address.



- 1. Connect to MyULiège with the username "u" and the password received.
- 2. Create your @uliege.be email address. You now have access to more services and you are recognized as a member of ULiège staff: you are part of the institutional directory, you can request a badge, etc.
- **3.** To change your password: on MyULiège staff portal, go to the "My services" tab, then to "Change my intranet password".
- **4.** To reconnect to MyULiège student: disconnect from MyULiège staff portal ("Exit MyULiège" > "change identification" tab) and reconnect to MyULiège student with your "s" username and your usual password.
- 5. To facilitate the management of these two mailboxes, you can redirect the mails received in one mailbox to the other: open the mailbox that you don't want to use regularly, go to Preferences > mail > in the "section receipt of emails", enter your new @uliege.be address in the box "Arrival of an email: forward a copy to". You can check the box "delete the local copy of the mail". Thus, emails sent to the address you are not using will be redirected to the other mailbox (@uliege.be or student) and will not be stored unnecessarily. /!\ SAVE the modifications by clicking on the button at the top left!
- 6. So that all your archived emails are also transferred: go to Preferences > Import / Export > Export. All received and sent emails, contacts, calendars are downloaded to your computer (note where the file is saved). It may take time, patience. Then reconnect to your "definitive" mailbox, go to Preferences > Import / Export > "Browse" to find the file you just downloaded and click on "Import". /!\ Don't leave the page as long as the "Import" button is grayed out! A message will appear when the import is successful. Record with the button at the top left.
- 7. Here we are! All your emails are now centralized in a single box. Remember to sort and empty the trash regularly for the environment! No matter which final address you choose, all of your addresses (@uliege; @student or @doct) still work, so no problem if you signed up on a site or mailing list with these addresses.
- **8.** The mailbox also has a "calendar" tool that can be shared with your promoter and other members of ULiège (a more secure tool than Google Calendar).

### - THE STAFF DIRECTORY

The **staff directory** ("répertoire du personnel") allows you to find the phone number, email address or workplace of an ULiège employee. To find it, go to MyULiège **"u"** > Personnel > Répertoire.



**DoX** is an online file storage and sharing space. It is ULiège's secure cloud. It can be very useful for backing up your work and files, or even sharing large files with your supervisor, thesis committee or any other colleague at the university. You will find the complete Segi presentation <u>here</u> and the link to the log in there.

### - BELNET FILESENDER

**Belnet Filesender** is a tool that allows you to send large files (too large for emails). Compared to other transfer applications, the advantage is that the files are quickly erased, so it is more secure. Access via MyULiège **"u"** > Mes services > Espace Disque Centralisé (EDC) > Echange de fichiers Merci, or via this link.

– VPN

The **VPN** provides access to the secure university connection wherever you are. On the different sites of ULiège, the secure internet network allows access to certain resources (bibliographic resources, software licenses, etc.). By installing the VPN on your PC, it is possible to access these resources from your home (or the local cafe where you like to settle down to work ...). This is a small piece of software that you install that can then be turned on and off. All practical information here.

- ULiège LIBRARY

To support you in your **bibliographic research**, ULiège has an entire network of libraries and a series of services. If you are not familiar with these services, you will find a lot of information <u>here</u> (tutorials, training) and there.

#### - STAFF TRAINING

Thanks to the status of staff members, doctoral students have access to **professional training** offered by ULiège in addition to the doctoral training specific to each faculty. They deal with various themes such as well-being at work, communication, accounting, knowledge of the institution, professional efficiency, etc. For more information, all of these training courses are available here. Registrations are made on ULIS web: MyULiège **"u**" > Personnel > ULIS web > inscription aux formations.

For the assistants, IFRES training is also compulsory (10 half-days to be validated in two years for a full-time assistant). The terms are detailed <u>here</u>.



- Subscribe to the PhD via your "s" account on MyULiège: 1) Have the online form filled by your supervisor; 2) Follow the instructions provided (according to your profile, different steps are required).
- Your administrative file is on MyULiège: log in with your "s" > Doctorants > Mon doctorat. You will have to add each activity of your doctoral training (see below) in the "activités" tab and your annual report in the "rapports" tab.
- Check if your file is complete (Doctorants > Mon doctorat > Dossier) and send the missing information to your contact person in the Human Ressources Management department if it is not.

# ORGANIZE YOUR PHD

### - IMPORTANT DATES

- ✓ Before 06/15/2021: Hold the thesis committee meeting and post the doctoral student's annual report to the committee (to be uploaded to MyULiège).
- ✓ [FRIA / FRESH] Before the end of August (or at the renewal of the scholarship): Annual activity report
- ✓ [FNRS] At the end of each academic year (except the first year): **Annual activity report**

### - KEEP ON LEARNING: DOCTORAL TRAINING

In addition to your **doctorate/PHD** (which represents your research), you need to follow a **doctoral training**. This means you have to fulfill a total of 60 ECTS over all of your thesis years, split in three categories. Find suggestions and detailed information here.

THEMATIC DISCIPLINARY	GENERIC SKILLS TRAINING	SCIENTIFIC PRODUCTION
TRAINING [Min 15 ECTS]	[Min 10 ECTS]	[Min 25 ECTS]
Seminars, study days (passive	Stay abroad, communication with the general	Article as main author in an
assistance), Thematic doctoral	public, language courses, statistics courses,	international journal, active
school courses (eg: PSYCEDUC)	student supervision, transversal training at ARD,	participation in a congress
or recognized as equivalent by	involvement in ReD	(oral communication,
the Doctoral College		poster), invited
		conferences, public
		presentations



For a more complete description of the doctoral training and the different categories, click here.

You will have to enter the activities and the number of estimated credits yourself in MyULiège. To do this, you must log in with your student ID and follow: Doctorants > Mon doctorat. Enter your new activities as you go in the Activities tab. It is important to write a detailed description of your activity and to associate the corresponding credits with it, respecting the framework of the doctoral training. You can find suggestions and detailed information here. As the end of your thesis approaches, contact the Doctoral College (gestiondoctoratfplse@uliege.be) to have your activities checked and validated.

### - THE ETHICS COMMITTEE

The Ethics Committee (EC) of the FPLSE gives an ethical opinion on all research projects. Before any data collection, you must receive the approval of the works council on your project. To find out more, click <u>here</u>.

In the event that the participants in your study are patients, or in the case of the use of invasive techniques, you must obtain the agreement of the Hospital-Faculty Ethics Committee (CHU). Click <u>here</u> to learn more.

To access the various documents to be completed for your file (including the document to be completed when submitting a research project), you must go to the <u>FPLSE intranet</u> (by identifying yourself with 'U').

### WHAT IF YOU ARE SICK?

What should the doctoral student do?

- Notify his head of department or his delegate before 10 am, preferably by telephone, specifying the presumed duration of the incapacity.
- If the duration of the absence exceeds one day, you must consult your attending physician and ask him to complete the SM1 certificate (to be downloaded here) consisting of three parts.

Send, within two working days from the day of incapacity:

the first two sections to the Medical Control Service, preferably by email to the address
 <u>cm.spcm@provincedeliege.be</u>, or, failing that, to the postal address indicated



— the third part at the ARH - Medico-social management, preferably by email to the address <u>gms@uliege.be</u>, or, failing that, to the indicated postal address

Avoid duplicates: sending by email should not be supplemented by sending "paper".

See also the full <u>Regulations applicable</u> in the event of illness is your status. For more information: <u>MyARH</u>

## NEED HELP

Do not hesitate to ask if you need help. Please find below a repertory of useful contacts:

President of the Psychology Department President of the Speech Therapy Department President of the Department of Education Sciences	Sylvie BLAIRY Annick COMBLAIN Daniel FAULX
Administrative manager for PhD students	Joëlle KINON
The president of the jury of the doctoral college	Adélaïde BLAVIER
ReD relay in the college	Claudia GARCIA JIMENEZ Lauren HOUBEN Pauline QUERELLA
IT issues (hardware, softwares, internet etc)	Jacques SOUGNÉ Joëlle ALEXANDRE Ernest LASSAUX
Accounting - Executive Secretariat (questions of expenses and reimbursement)	Psychology Dpt: France DARTOIS Christine GOFFINET Speech Therapy Dpt: France DARTOIS Dpt of Education Sciences : Anna Letta
Building manager (room reservation, daily management)	B32 : Michel JACQUES B33 : Patricia STOQUART
Furniture questions Administrative director of the building h <u>ere</u>	Info <u>here</u> Ezio TIRELLI
Each staff member has three privileged contacts at the ARH. The names of your managers are mentioned at the bottom of each payslip.	Idem réfs. gestion pécuniaire ci-dessous [ULiège] Xavier HELLEBAUT [FNRS] Véronique DUBUY [BSH]
General HR referent (salary, vacation pay, legal status) • For assistants	Référent Gestion pécuniaire : A-E : Christelle SOUVEREYNS F-L : Sébastien NORGA
<ul><li>For FNRS 3 scholarship holders</li><li>For scholarship holders in Human Sciences</li></ul>	M-Z : Christophe APPÉLIANE

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]	Insurance, work accidents	Référent Maladie My ARH : A-E : Anne VAN DAMME F-L : Véronique RENDERS M-Z : Laurence ADRIAENSEN
	Legal Affairs Department <u>here</u>	Carine SPEETJENS
	Specific financial referent (management of your operating credit (OTP): available balance, expense report) for scholarship holders paid directly	Monique CHALSECHE [FNRS]
	by the FNRS	Nadine VANDERMEULEN [ULiège]
	Referent (management of your administrative file and operating credit (OTP)) for scholarship holders paid by ULiège	



# 2 | MONEY ISSUES

What is your social status as a PhD? What can you be refunded for? Everything is revealed below.

## EXPENSES IN GENERAL

When you need to incur costs, two scenarios are possible.

- When possible (or mandatory as the case may be), it is possible to **invoice** suppliers directly to the institution. Usually, you will have to ask your executive secretary to generate a "SAP voucher" which will allow the supplier to be paid by the institution afterwards (a restaurant, for example). For certain expenses, it is compulsory to go through **public contracts** (see CESAME intranet) set annually by the university. You will then have to go through your executive secretary again. /!\ It is the case for **laptops**! For scholarship holders, it is also important to note that the purchase of a laptop can only be done during the 1<sup>st</sup> year of the scholarship. To buy plane tickets to a non-European country, you must also go through the executive secretariat.
- If, on the other hand, you incur expenses in the context of your research but you advance the costs, you will have to return a "note de frais" or "note de débours" to the person responsible for the account concerned to be reimbursed (executive secretary of your department or HR manager of your OTP). Fill in this Excel file referred to as either *Note de frais* (FNRS/FRIA/FRESH) or *Note de débours* (TA), to be refunded of your work-related expenses. This form is available via MyULiège "u" > Finances > Procédures et Formulaires > Engagement de frais > Note de débours/de frais Procédures et formulaires > click on the link Note de débours/note de frais > Click on the link Formulaire pour windows ou pour mac/linux to download. To easily find this form again, keep a blank copy in an easy-to-access folder on your PC! The file looks like this:

LIÈGE université	NOTE DE DÉBOURS (Pour les membres du personnel Ulg) FNRS/FRIA fellowship should use « Note de frais »		Liège, le 9/16/19 V/Réf. (sera rappelée au palement) The communication you wish	
Version Mac (1P) du 01/07/2019 Imprimé le 28/06/2019	Service : The service OTP : OTP Identific Personne de contact à l'U	cation Titulain	re: The responsible of the OTP (most of the time your supervisor)	
Adresse complète : 🖊	Your last name Your adress Your bank account IBAN	Prénom : 🚩 Your fire	st name	
Identifiant Ulg : 🚩	Either the s or u	<b>F</b>	Avance reçue ? 🚩	



Since September 2020, all disbursement notes must be entered via the online electronic disbursement application (see <u>Electronic disbursement notes</u>). The expense reports must, for their part, be entered via the standard online form (<u>expense report</u>), only this form allows us to have all the data necessary for their processing. Non-standard forms are no longer accepted.

Find out more <u>here</u>.



Your OTP is like a bank account, *managed* by the University and *funded* by either your grant (FNRS/FRIA/FRESH) or by the University (TA). Check **Sheet 1** - "*First things first*" to know who to contact in case of questions.

# 📜 SOCIAL STATUS

Whatever your funding is, you are considered as a worker. Your employer is either the fnrs/fria or the university. This has the following consequences:

- **1)** You are considered as financially independent. Your parents are not eligible for family benefits anymore.
- 2) You must be registered in a health mutual (see sheet 5 "welcome to the ardent city").
- 3) Good news! You are already saving money for your old days (ONSS contributions). You also have the right to a holiday pay, paid days off, insurance in the event of a problem... For assistants, the information is available in myuliège ("u" version)> personnel > intranet ARH. For FNRS scholars, information and forms are available here.

Assistants pay taxes so you can get tax returns (ask your secretary) and also get a holiday allowance. Fill in the form at the end of the academic year.

## 🚴 MOBILITY AT ULIÈGE

Good news: ULiège encourages you to use your car less by contributing to your commuting expenses! You can find a summary of all the options here.



### TRAIN & BUS

- [TA and doctoral grant (! not FRIA/FNRS/FRESH)] University provides full refund for train and bus pass or subscription. All the necessary information and forms are available here.
- [FNRS/FRIA/FRESH] You can get 75% refunded if the distance between your home and the University is more than 5 km. See the conditions here and send the request to Sylviane Ippersiel (Management of scientific staff remuneration, [FNRS]).
- BIKE
  - ULiège by bike? Everything you need to know here.
  - You can get 0.24€/km refund if you bike to uni!
    - [TA/university member] All necessary information and forms are available here.
    - [FNRS/FRIA/FRESH] Fill this form and send it to Sylviane Ippersiel (Management of scientific staff remuneration, [FNRS]).

Afraid to bike to the Sart-Tilman? You can try an electric bike during one month (contact Maryse Jadoul).
 You don't have a bike? The bus company (TEC) rents foldable bikes with CycloTEC.

### - CAR-SHARING

The university has its own car-sharing platform called UGo.



# 3 | ENJOY LIEGE AND ULIEGE

Want to know what's up in the university? Find here a non-exhaustive list of nice activities organized all year long!

# 💊 AUTUMN

### - SEPTEMBER

- Rentrée académique: authorities and professors put on their most beautiful dresses, appoint new honorary doctors and launch the school year.
- <u>Retrouvailles</u>: festival of leisure and associative activities (first weekend of September at the Boverie park, 1<sup>er</sup> week-end de septembre au parc de la Boverie)
- <u>Nuit des coteaux</u> : lights festival Rue Pierreuse (end of September)
- OCTOBER
  - Unifestival: Concerts, bars and many activities organized on the Sart Tilman campus
  - Welcome drink for the new PhD candidates
  - "Back to University" drink
  - "Let's start a PhD" seminar. More info here.
  - October fair
- NOVEMBER
  - PhD's Brunch organized by the ReD

# WINTER

### - DECEMBER

- Christmas markets (Place St Lambert, Place du Marché et Place Cathédrale)
- JANUARY
  - PhD Day organized by the ReD
  - Start of the doctoral courses of PsyNCog RU, but accessible to all doctoral students of the FPLSE faculty.



# 🕸 SPRING

# 🕸 SUMMER

### - JUNE

- Jogging on the campus and science park (ELA jogging)
- Doc'trail & barbecue organized by the ReD
- Summer festivals: Les Ardentes, Dour, Werchter, Food festival place St Lambert

# ⊙ ALL-THE-YEAR-LONG

- Afterworks and small events organized by the ReD
- Faculty Seminars (1 Tuesday per month)
- Ma thèse en 180 secondes
- Exhibition space at Guillemins station
- Boverie museum

Do not hesitate to ask your research unit to be informed of their own seminar.

# 4 | TRAVEL FOR WORK & POSTERS

Being a PhD allows you to travel the world for conferences and courses. Organize your trip with our advice.

# SUPPORT POSSIBILITIES

Get a summary of all the possibilities related to your International mobility page here. General contact for related questions is Pascale Foguenne (ARD – Executive secretary [ULiège]).

- INTERNAL SUPPORT (ULiège)
  - University can help you cover your fees:



- For conferences/seminars: you can get 400€ (congress in Europe) or 600€ (outside Europe). Apply via myULiège on MoDUS (see a guide here).
- For a part of your doctoral training abroad: information here.
- If needed, your lab and your department might help you to contribute to your trip expenses.

#### - EXTERNAL SUPPORT

- Euraxess is an European initiative providing support to researchers: information here.
- Various organizations open calls for travel grants each year: consult the ARES, FWB and WBI websites regularly and check your emails so as not to miss these calls.
- FNRS (even if you are FRIA/FRESH) can refund your travel expenses. Apply in Semaphore
   ( > submit an application > Mobility and Congress funding).

### POSTER PRINTING

Find the procedure here & here. /!\ Plan in advance: maximum printing delay is 24 hours.

## ■ BEFORE YOUR STAY

- **Book** your transport ticket and accomodation: favor the train instead of plane & book your ticket by yourself (in Europe) or ask your travel responsible (outside Europe). For trips outside Europe, the reservation must be made via order form.
- /!\ Notify your travel. This ensures that you are still covered by your work insurance.
  - [TA/FNRS/FRIA/FRESH (everyone)] Notify in myULiège > Personnel > Modus > Nouvelle mission.
  - [FNRS/FRIA/FRESH] Notify in your e-space > Travel abroad > Notify a new travel abroad.

# TURING YOUR STAY

• Keep all your receipts (transport tickets included), and save your bank transfers.



# AFTER YOUR STAY

- Manage your reimbursements via Note de frais or Note de débours (see Sheet 2). If you have received money from the University or external supports, ask your secretary which specific OTP to provide.
- Add your abstract/conference paper to **MyOrbi**: MyULiege > Mes services > MyORBi



# 5 | INTERNATIONAL STUDENTS: WELCOME TO THE ARDENT CITY

Just arrived in Liège? Find here some basic information related to everyday-life in order to survive your first months! You can also have a look at the official website of Liège.

# 🚑 HEALH

The Belgian health system works with **mutualités**. Here are a few examples for a general health insurance: Mutualité Chrétienne, Mutualité Libre, Solidaris, Mutualité Neutre, Omnimut, Partenamut.

With ULiège, you can ask for an hospital insurance from Ethias (in complement of the general health insurance) and obtain a preferential price by contacting the staff social service (service.social.personnel@uliege.be). The form to fill is available here (also valid for FNRS/FRIA/FRESH).

# S FINANCE

To open a **new account**, banks ask you to provide a Belgian ID. For non-Belgian, you need to provide a 'proof of citizenship' from the city council. This proof is called "Annex 33" and the procedure is available here. Here a few ideas of Belgian banks: ING, BNP Paribas Fortis, Belfius.

# ACCOMMODATION

- Detailed information about **accommodations and hotels** in Liège is available here.
- Note that:
  - You need home insurance (e.g. contact Ethias).
  - Organizing accommodation is mainly by phone. Therefore, if you don't speak french, you
    might have to rely on someone else who does speak french.
  - The contracts are (mostly) for three years. However, this doesn't mean that you really have to live there for three years; you're still able to occupy the accommodation for less than three years, carefully check your lease about this point.



## LOCAL BUSINESSES

New to the city and still don't know where to shop? Here are some examples of stores where you can find

#### sustainable products:

- La Batte (Sunday market) along the Meuse
- <u>L'Entrepot</u> (Bulk food store in Liège)
- Les Petits Producteurs (in the following neighborhoods: Vennes, Center, Citadelle)
- <u>Al'Binète</u> (Liège)
- <u>Au vert'G</u> (Boncelles)
- Point ferme (3 distribution points in ULiège)

## ♠ LIFE ON THE CAMPUS

#### • Food

- Cafétéria of ULiège are listed here.
- Poivre & Sel (sandwiches and salads)
- Baguette Magique (Fries or sandwiches)
- <u>Soeurs-saveurs</u> (Boncelles, 10min by bike from University)
- There are several **bookstores** around the campus.
- The university sport center is the <u>RCAE</u>. More information about sports, culture and hobbies are available here.
- Transport
  - Bike: To buy/rent (Decathlon, bicycle shop on campus (in front of B7a building), <u>Provelo</u>).
     See also infos & routes.
  - Bus: TEC lines 48 (from Opéra) and 58 (from Gare des Guillemins)
  - On foot: it takes a long time to come to Sart Tilman by foot. But once on campus, footpaths
    effectively connect the buildings.
  - Car sharing and carpooling apps (in case of Bus strike for example): Cambio, <u>UGo</u> (car sharing platform of ULiège), <u>Blablacar</u> (longer trips), Victor

More information about mobility in Liège available here.



# ≁ TRAVELING IN LIÈGE & IN BELGIUM

- Bus: ticket (2€) or card by month (37€/month) or year (320€). Find all the information on the TEC website.
- Train: 1 trip (<26yo: "Go pass 1 (-26)" | 6.60€, >26yo: Standard ticket) or several trips (<26yo: "Go pass 10" | 53€ /10 tickets, >26yo: "Rail Pass" | 83€ /10 tickets).
- Commuting to/from the **airport:** 
  - Charleroi: Flibco, Charlie Shuttle
  - Zaventem: Train + "Diablo" fee (tax to enter airport ~6€)
  - Other nearby airports: Eindhoven, Cologne, Amsterdam